Manhattan

The Customer Portal Connected to Microsoft Dynamics 365 Business Central



Offer your customers self-service access to their commercial information.

Manhattan is a customer portal solution connected to Business Central. It enables your customers to securely access selected information and documents directly through a secure web interface.

WHY CHOOSE MANHATTAN?

- Provide customers with self-service access
- Centralise customer-facing information
- Simplify the sharing of business documents
- Reduce administrative enquiries
- Enhance the customer experience

BENEFITS

- Improved customer self-service
- Quick access to key documents
- Reduced time spent handling document requests
- Centralised business information
- Enhanced customer satisfaction

MAIN FEATURES

Customer Access Management
Create user accounts, define roles and permissions, and send login details by email.

Customer Invoice Access
Allow customers to view and download their invoices in just a few clicks.

Sales Order Access
Provide real-time access to sales orders, their status, and related deliveries.

Business Central Synchronisation
Customer information is automatically synchronised to ensure accurate and up-to-date data.

User Account Management
Easily update user accounts, roles, and access rights directly from Business Central.

INTEGRATIONS

- Microsoft Dynamics 365 Business Central
- Mail Manager
- Customer Web Portal

KEY STRENGTHS

- Secure access to customer information
- Online invoice access
- Online sales order access
- Role and permission management
- Business Central synchronisation

Executive Management

- Enhanced customer service
- Reduced administrative workload

Project Managers

- Simplified customer access management
- Improved management of shared information

Operational Teams

- Fewer requests for document submissions and less time spent on recurring administrative tasks
- Simplified access to customer information

Give your customers self-service access to their business documents and information.

Online Invoices | Online Orders | 24/7 Access